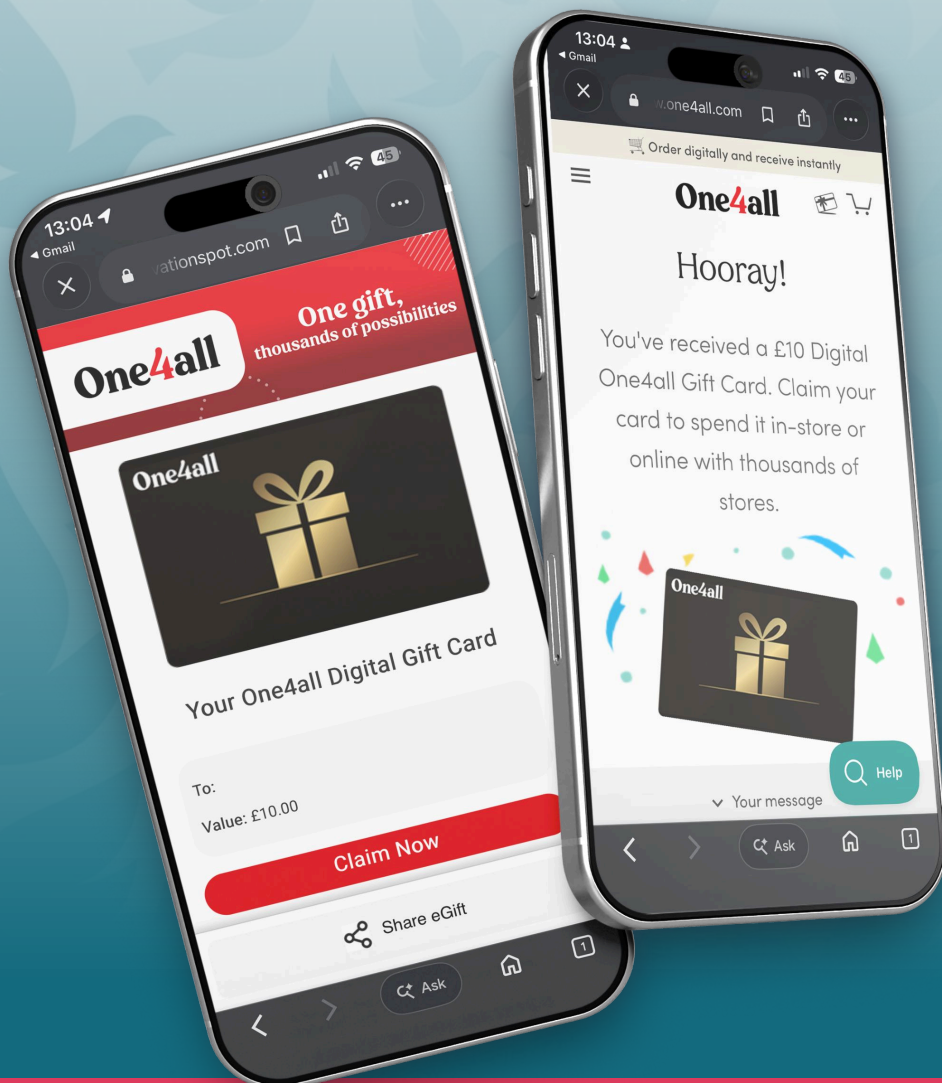


How To Guide #04

Redeem Vouchers

Your guide to converting Rockdove reward points into digital gift cards and spending them online or in-store.





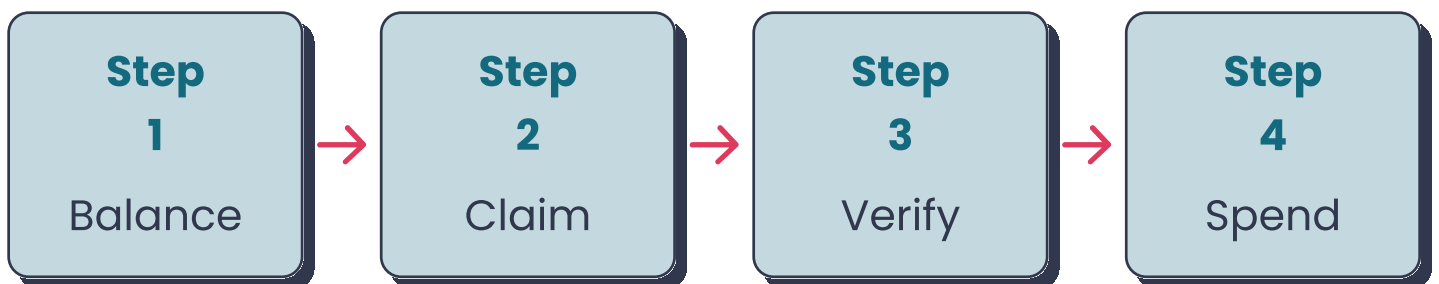
What You'll Need

- An active Rockdove account with at least 1,000 points
- Access to your registered email inbox
- 2 minutes to claim your digital voucher

What You'll Get

- Instant £10 eGift cards for every 1,000 points claimed
- Flexible spending at thousands of UK high-street and online retailers via One4all
- Secure, instant digital delivery straight to your inbox
- Easy point tracking via your Rewards Dashboard

Process



Zero Hidden Fees — 100% Yours to Spend!

We automatically process your rewards once you reach 1,000 points. You don't need to pay anything extra to claim or spend your digital gift card!

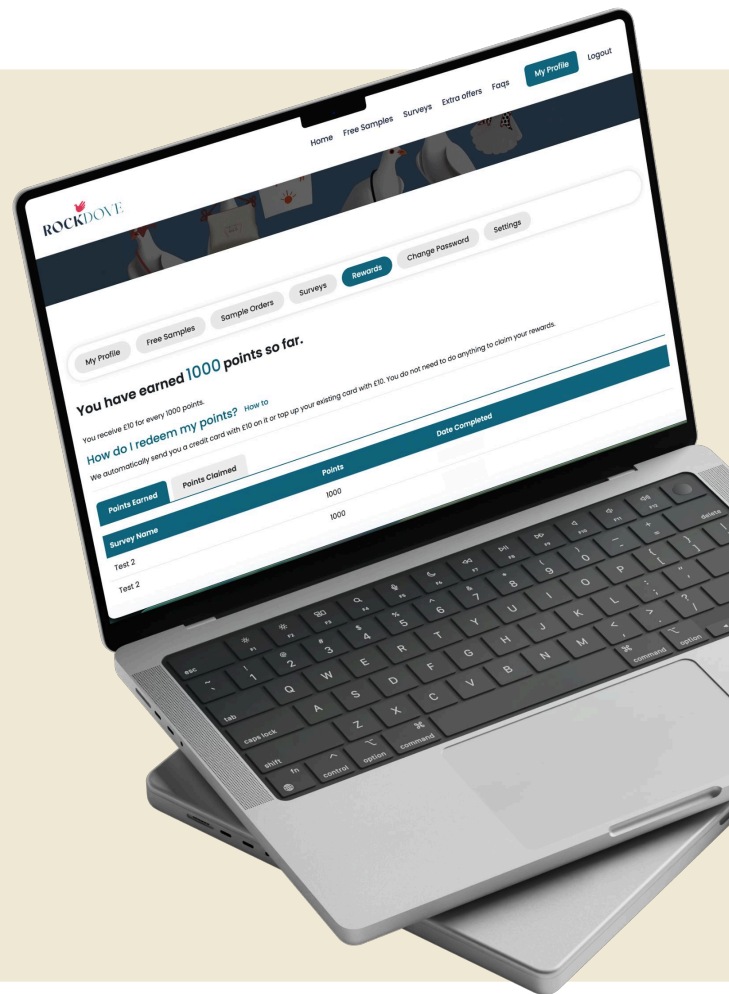


Check Your Points Balance

- 👉 Log in to your Rockdove account and select "Rewards" from the account menu.
- 👉 View your total points earned, completed survey history, and voucher conversion status.

POINTS NOT SHOWING UP?

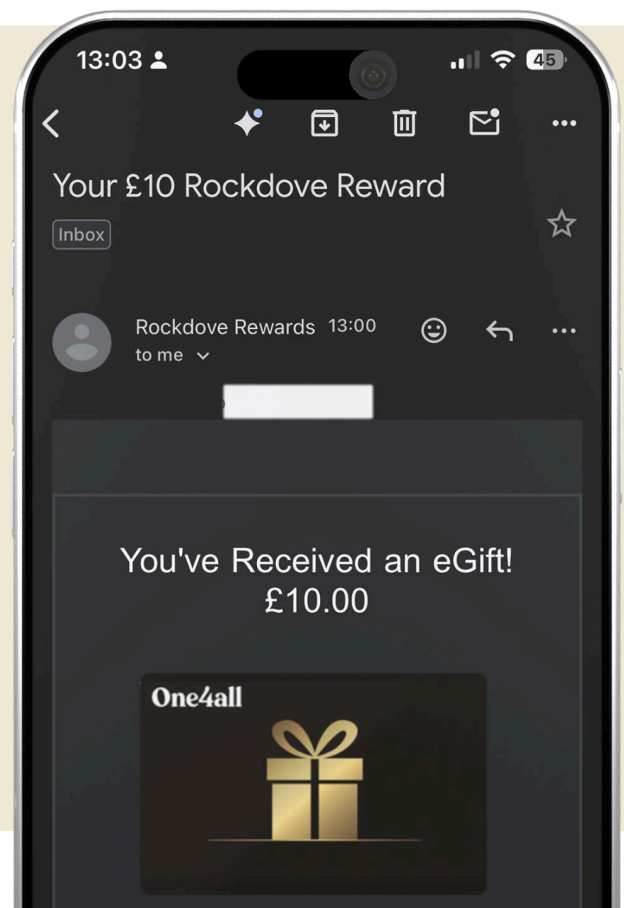
Points can take up to 60 seconds to refresh after submitting a survey. If your balance hasn't updated, simply refresh your browser page.



Open Email & Redeem

Open your Rockdove reward email to review your £10 eGift details. Click the green "REDEEM EGIFT" button to start card activation.

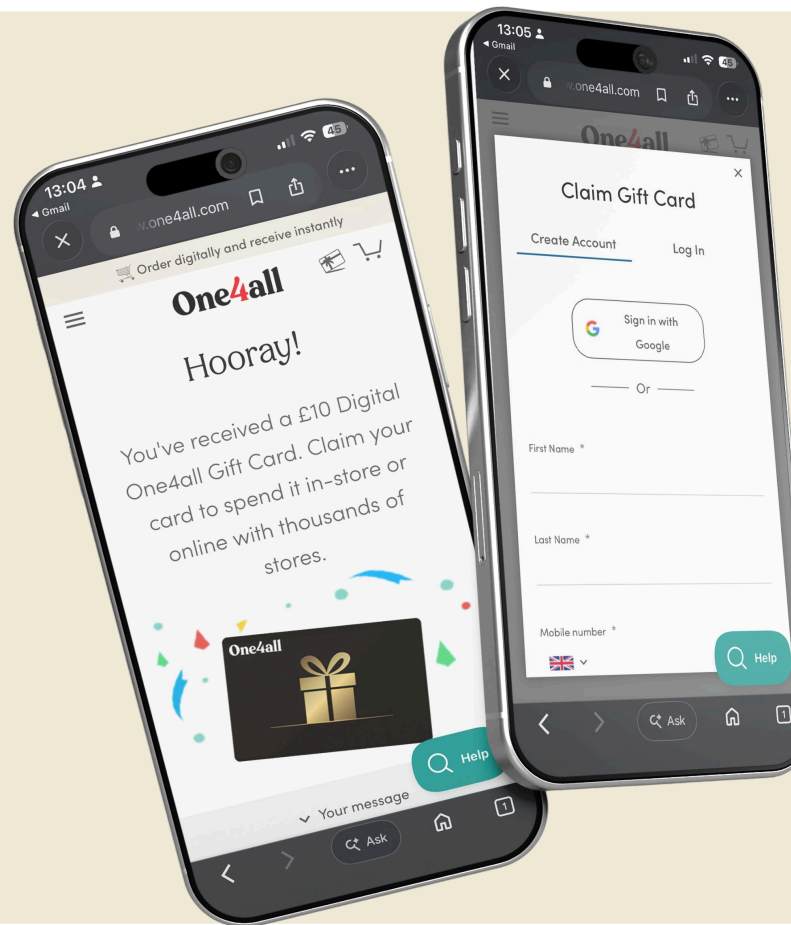
- 👉 Open the reward email sent from Rockdove to confirm your £10 eGift value.
- 👉 Read the redemption instructions and click the green "REDEEM EGIFT" button.





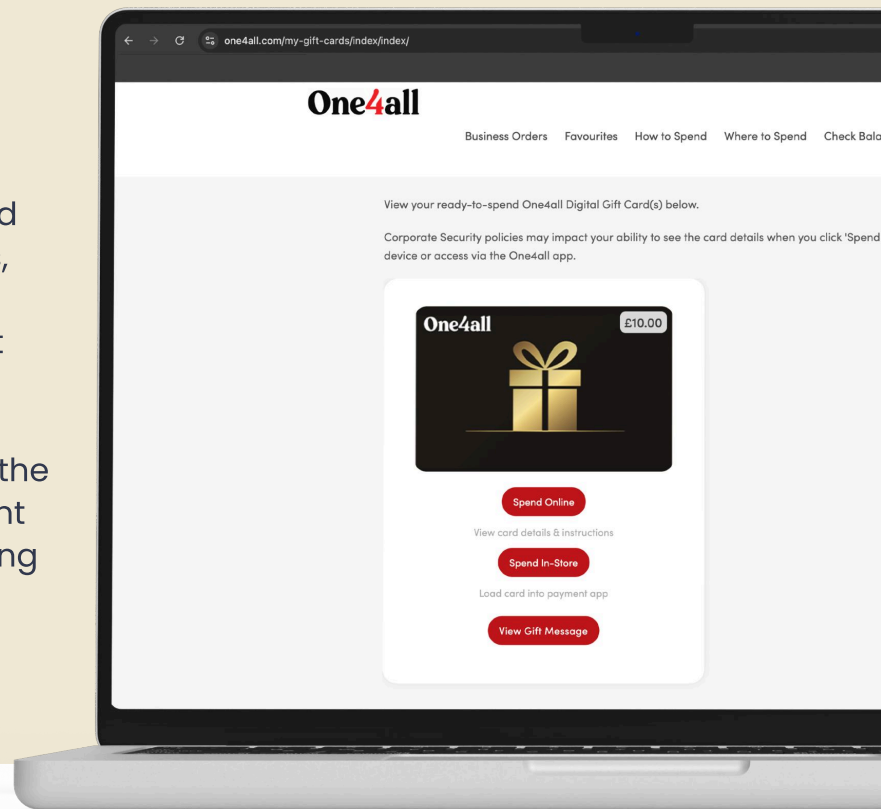
Security Check & Activate Card

- 👉 On the secure activation page, click "Begin" and complete the quick human verification check.
- 👉 Verify your name and gift card value (£10.00), then click "Claim Now".
- 👉 Log in or create a One4all account to add the digital card to My Gift Cards.



Spend Online or In-Store

- 👉 **To Spend Online:** Select "Spend Online", copy your card details, and select "Visa Debit" at checkout (do NOT choose "Gift Card").
- 👉 **To Spend In-Store:** Download the One4all app, log in, and present your digital card at participating store checkouts.





FAQs and Next Steps

Why should I select "Visa Debit" instead of "Gift Card" when shopping online?

Digital One4all cards operate on the Visa network. Selecting "Visa Debit" at checkout ensures the retailer's payment system processes your eGift card smoothly.

Can I spend more than the £10 card balance in a single online transaction?

For online transactions, your total purchase value cannot exceed the available balance on the card. However, in-store purchases do not have this restriction.

What should I do if my reward email hasn't arrived?

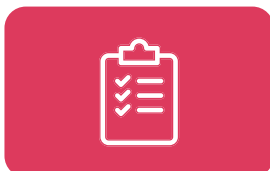
Reward emails are sent automatically once you reach 1,000 points. Check your Spam/Junk folder first. If it still hasn't arrived after 5 minutes, verify your email address under My Profile.

What's Next?

Browse Samples



Take Paid Surveys



Refer A Friend

